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Job Profile

Report to: Warranty Manager

Main Responsibilities;

- Overall warranty business handling with warranty Manager
- Comprehensive understanding of vehicle configuration
- Control of Warranty policy.
 - Revise warranty labor rate and part reimbursement rule by commercial repair
- Monthly claim inspection for service dealer
- Audit all claims from workshop
 - Check all warranty process including all documents of warranty & failure part handling.
- Handling goodwill in case of out of warranty
- Collect and provide technical information regarding claims
- Inspection failure parts for warranty claims

Requirements:

Educations: Graduated from Mechanical engineering or Automotive engineering of college or university.

Experience : Minimum 3 ~5 years of service business in the commercial or passenger vehicle industry

Person Specifications : Good command of verbal and written English

Technical understanding of vehicle principles

Good & interactive communications skills

Good at MS office

Based in Munich, Germany, the MAN Truck & Bus is the largest company in the MAN Group (with 34,000 employees) and one of the leading international suppliers of all-round transport solutions - a brand with a global reputation which sets standards of reliability and innovation. Our trucks, buses and coaches, engines and services are a source of progress. As a globally active company we offer our employees a dynamic and open corporate culture which presents new perspectives and opens up opportunities.

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